



We are Here for You: Both In-person and On-line

To all PPC patients,

We are now offering telehealth visits via your computer, device, or smart phone. It is important that you do not neglect your health care needs.

Note - You may receive a call from us offering telehealth visits in place of a scheduled visit or to schedule a previously cancelled visit. Additionally, we will be doing Medicare Wellness visits via telehealth.

Reminder: Call Us First

If you are experiencing any cold or flu symptoms call us first.

Please do **not** go to the emergency room or urgent care centers. It is extremely important that we all do our part not to overwhelm our emergency healthcare system. As your primary care physician we will evaluate and manage all your primary care needs.

At this time, we ask that all patients, as well as anyone coming with you, wear some sort of face protection. This protection can be in the form of a mask, scarf, or bandana. We continue to have masks in limited supplies.

In order to best serve our patients and to protect your (and our) health and well-being, we have implemented the following:

- Front door registration and screening. You will be asked a few questions about any symptoms and any recent travel. This is not to prevent you from being seen, but to help manage office flow. If you are symptomatic, you will receive a mask (if you do not already have one) and be instructed on where to wait. All symptomatic patients will be required to wear a mask when in the office for the duration of their visit.
- No “extra” visitors will be allowed in the office. Only the patient and up to one care giver or parent can be in the office during your (or your child’s) appointment.

- We are sanitizing all work areas daily and each exam room is disinfected between every patient.

We need your help:

- *Please be patient* – We are doing our best to field your telephone calls; however, you may experience longer wait times.
- *Be informative* – In order to provide treatment we must know if you are having any sick symptoms such as; cough, fever, runny nose, or trouble breathing, or if anyone in your household has recently traveled outside of Lee County.
- *Phone number* – We are doing our best to triage telephone calls. Please be sure to leave a current phone number that will be answered.
- *Cold symptoms* – Do not go out in public if you are experiencing any cold symptoms. It is best to remain home and to call us for assistance.

COVID-19 Testing

Presently, there are NOT enough tests available locally to test patients without symptoms; therefore we are not able to conduct any asymptomatic testing. The CDC has established criteria that we must follow.

Call Us with Any Questions

Adult Medicine:

Cay West
239-945-5940

College Parkway & Olympia Pointe
239-482-1010

Viscaya Parkway
239-574-1988

Pediatrics:

Cape Coral
239-573-7337

Fort Myers & Lehigh
239-481-0570

Physician-Owned. Patient-Centered

