



Call Us First!

If you are experiencing any cold or flu symptoms call us first. Please do not go to the emergency room or urgent care centers

It is extremely important that we all do our part not to overwhelm our emergency healthcare system. As your primary care physician, we will evaluate, triage and treat you for any and all signs of illness.

In order to best serve our patients and to protect your (and our) health and well-being, we are implementing the following:

- We are establishing front door registration and screening. You will be asked a few questions about any symptoms and any recent travel. If you are symptomatic, you will receive a mask and be instructed on where to wait. All symptomatic patients will be required to wear a mask when in the office for the duration of their visit.
- No “extra” visitors will be allowed in the office. Only the patient and up to one caregiver or parent can be in the office during your (or your child’s) appointment.
- We are sanitizing all work areas daily and each exam room is disinfected between every patient.
- We are in the process of setting up the ability to have on-line office visits (also known as telemedicine) to best serve our patients who cannot visit our practice.

We need your help

- *Please be patient* – We are doing our best to field your telephone calls; however, you may experience longer wait times.
- *Be informative* – In order to provide treatment, we must know if you are having any sick symptoms such as; cough, fever, runny nose, or trouble breathing, or if anyone in your household has recently traveled outside of Lee County.
- *Phone number* – We are doing our best to triage telephone calls. Please be sure to leave a current phone number that will be answered.
- *Cold symptoms* – Do not go out in public if you are experiencing any cold symptoms. It is best to remain home and to call us for assistance.

COVID-19 Testing

Presently, there are NOT enough tests available locally to test patients with symptoms. We are not able to conduct any non-symptomatic testing. The CDC has established criteria that we must follow. **CALL US** - If your employer is requiring you to provide a return to work note we will do our best to assist you.

Physician-Owned. Patient-Centered

