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PHYSICIANS' PRIMARY CARE OF SOUTHWEST FLORIDA EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership

FORT MYERS, FLA., September 16, 2021 — The National Committee for Quality Assurance (NCQA) has announced that Physicians' Primary Care of Southwest Florida has once again received NCQA Patient-Centered Medical Home (PCMH) Recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

Physicians' Primary Care of Southwest Florida has been recognized as a Patient-Centered Medical Home continuously since 2013. The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

"NCQA Patient-Centered Medical Home Recognition raises the bar in defining high-quality care by emphasizing access, health information technology and coordinated care focused on patients," said NCQA President Margaret E. O'Kane. "Recognition shows that Physicians' Primary Care of Southwest Florida has the tools, systems and resources to provide its patients with the right care, at the right time."

"Our goal is to provide patient-centric care to our patients. Attaining certification as a patient-centered medical home is a natural extension of this. We operate our practice to provide each patient access to their physicians, medical records, preventative care and routine health maintenance," said Dr. Mary Yankaskas, managing physician of Physicians' Primary Care of Southwest Florida. "We have